

The lawyer was very helpful. Without her help, I would have been very stressed and lost.
 So very thankful for this amazing service.

## **Acknowledgement of Country**

We acknowledge the Traditional Custodians of the lands of this nation, particularly those of North and Far North Queensland on which our Service operates.

We pay our respects to Elders past and present and their continued connection to the land, waters and community.

Sovereignty was never ceded.

It was and always will be, their land.

We also acknowledge the contribution of Aboriginal and Torres Strait islander women towards truth, justice and healing of our communities.

### Acknowledgement of Victims of Domestic Violence

We pay our respects to victims of domestic and family violence and violence against women.

We acknowledge their resilience and courage.

We honour those who have died due to domestic and family violence and their loved ones left behind.

## **Diversity & Inclusion**

We are committed to cultivating inclusive environments for staff, volunteers and our clients.

We celebrate, value and include people of all backgrounds, sexualities, cultures, bodies and abilities.

We are an environmentally conscious organisation.



# Contents

2	Purpose, Vision, Mission, & Values
3	Acting Director's Report
5	Our Impact
6	Legal Service Delivery Quality, Accessible, Legal Services for Women
11	Community Partners & Events
12	Our People
13	Our Clients Comprehensive Legal Assistance - Melissa's Story
14	Our Clients Multifaceted Support - Annie's Story
15	Our Clients Testimonials & Thanks
17	Financial Snapshot
18	Our Gratitude



1

# Purpose, Vision, Mission, & Values

Our Purpose	NQWLS is a not for profit, specialist community legal centre. It works to empower women, promote safety for women and children; and to contribute to societal change that will support a better quality of life for women and their children.
Our Vision	Access to justice for the women of rural, regional and remote Queensland.
Our Mission	<ul> <li>NQWLS empowers women, contributes to their safety and the safety of children and promotes societal change by:</li> <li>Providing free, accessible, high quality, holistic legal services;</li> <li>Providing education about injustice and inequity experienced by women; and</li> <li>Engaging in collaborative work to create change in policy and the law.</li> </ul>
Our Values	<ul> <li>Safety First</li> <li>Respect</li> <li>Service</li> <li>Empowerment</li> <li>Leadership/Strength</li> </ul>

# Acting Director's Report

I am delighted to present the Director's Report, marking a significant milestone for North Queensland Women's Legal Service (NQWLS) as we celebrate a year of remarkable achievements and sustained success.

As we reflect on the past 12 months, it is with immense pride that I share the highlights of our collective efforts and the positive trajectory that our organisation has embraced.

During 2023 we continued our enhanced phone advice service, increased the number of faceto-face appointments available, embraced technology to increase access to our service, re-established our in-person outreach clinics, provided duty lawyer services at additional courts, reinvigorated our remote volunteers advice service and took on more casework than ever.

#### The result, nearly 17,000 services delivered, a Service record, for benefit of vulnerable women in North and Far North Queensland.



To expand our team, NQWLS strategically appointed two Community Engagement Workers for its Townsville and Cairns offices. These professional women are tasked with formulating a comprehensive Communications Plan designed to steer our interactions with both the broader community and specific stakeholders.

The relocation of our Cairns office to a larger space was necessitated by the substantial expansion of services thanks to additional funding streams. This move reflects the organisation's commitment to accommodating its growth and enhancing operational capabilities.

Our Migration Legal Service (MLS) continues to operate at full capacity, consistently delivering outstanding outcomes for some of the most vulnerable and disadvantaged women in our community. Beyond individual client engagement, our MLS lawyer actively participates in nationallevel law reform through membership in the National Advocacy Group on Women on Temporary Visas Experiencing Violence and undertakes Community Legal Education for community workers.

Frustratingly, despite our best efforts, the rates of domestic and family violence and sexual violence in Australia remain unacceptably high.

#### 53 women have been killed so far this year at the hands of a male intimate or ex-intimate partner, that is 1 every 5 days.

In an effort to create change and reduce these horrifying numbers NQWLS continues to actively advocate for systemic changes to increase women's safety and reduce genderbased violence. NQWLS actively contributed to the Women's Legal Services Australia and Queensland Law Society submissions in response to the proposed amendments to the Family Law Act by the Federal Government, successfully advocating for the removal of the presumption of Equal Shared Parental Responsibility, which is anticipated to positively impact our clients. The NQWLS submissions to Senate Inquiry into Missing and Murdered Indigenous Women and Children were prominently featured in an ABC news article, amplifying our voice on a national stage. At a

# Acting Director's Report Cont.

State level we provided significant input into the new Coercive Control offence being introduced by the Queensland Government.

It is with some sadness that we farewell two of our long serving Management Committee members, President Natasha Busby and treasurer Jodie Woolcock. Natasha and Jodie have been in their respective roles on the NQWLS Management Committee for over 10 years. During this time, they have provided guidance and oversight to an organisation that has grown to 5 times its size from when they were first elected. Their contribution and dedication have been nothing short of remarkable and their support over the 18 months whilst I have been in the Acting Director has been truly appreciated. On behalf of the entire NQWLS team I extend our heartfelt thanks and wish them both nothing but the best.

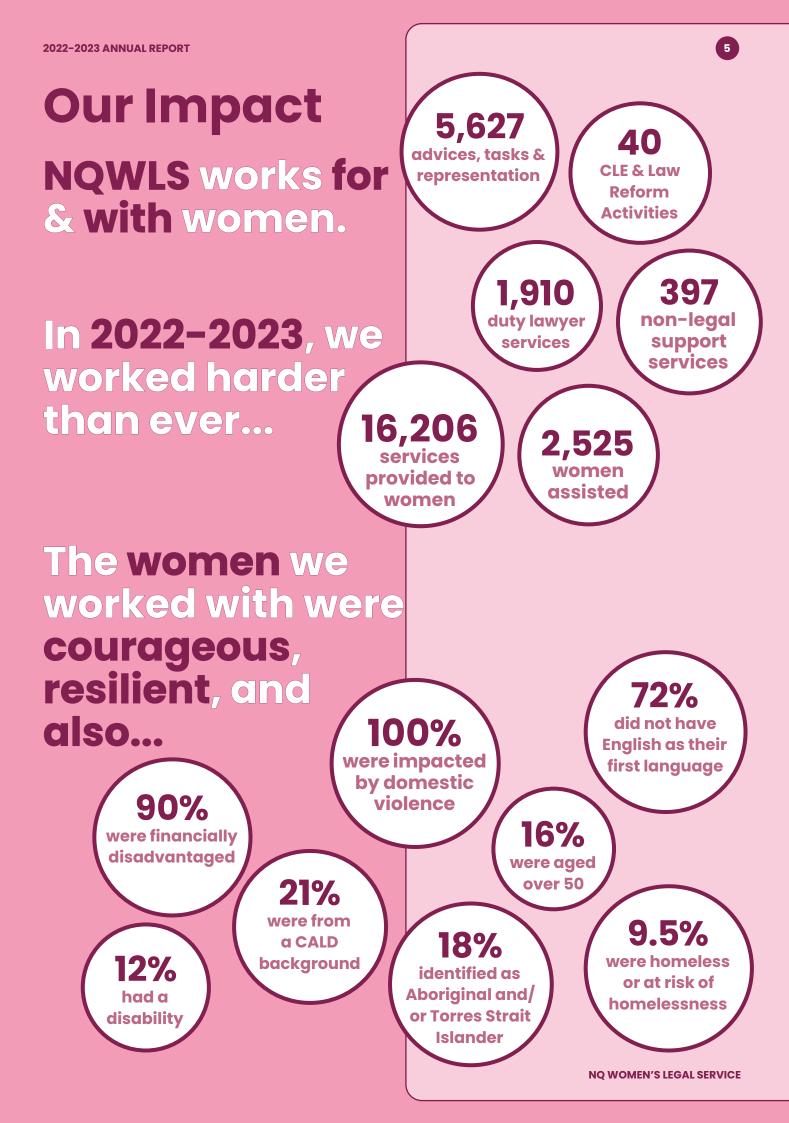
This year has been a testament to the dedication, resilience, and innovation of our team. Against a backdrop of challenges and uncertainties, we have not only navigated the complexities but emerged stronger, achieving key milestones and exceeding expectations across various facets of our operations. The wellbeing of our team has always been a priority and 2023 saw the creation of a Well-being Committee to support staff wellbeing. We also embarked on a Workplace culture program that has already brought the team closer and inspired creativity and innovation in the way we do things.

As we close out on 2023 and embark into 2024, I am confident that the foundation we have laid and the lessons we have learned will continue to guide us toward even greater heights, for the benefit of some of the most vulnerable members of our community.

### Hayley Grainger Principal Solicitor & Acting Director







Legal Service Delivery Quality, Accessible, Legal Services for Women

NQWLS is honoured to have delivered nearly 17,000 comprehensive, trauma-informed services to women for the 2022-2023 period.

6

Throughout this period, our collaboration with various services, particularly specialised women's and domestic violence services, remained steadfast to ensure that women had their legal and non-legal needs met comprehensively.

The close and cooperative relationship between support workers and lawyers facilitated seamless information sharing, sparing our clients the need to recount their stories repeatedly to different services.

Every member of the NQWLS team possesses a profound understanding of domestic violence and is well-versed in recognising and addressing the impacts and manifestations of trauma.

This proficiency enabled NQWLS to engage with the 2525 women who we assisted throughout the year in an efficient and effective manner, resolving their issues and enhancing their safety while prioritising a non-triggering and empowering approach.

## Domestic Violence Legal Service (DVLS)

Operating since 2016, the Domestic Violence Legal Service (DVLS) adopts a multidisciplinary approach, combining the expertise of lawyers and client support workers to deliver a comprehensive, wrap-around casework service. The DVLS offers intensive legal and non-legal assistance and support to women.

During the year NQWLS provided ongoing support,

representation, and assistance to 252 women dealing with various legal matters, including domestic violence, family law, child protection, Victim Assist, and other legal challenges.

Simultaneously, client support workers offer sustained non-legal support, encompassing emotional assistance during legal processes, safety planning, access to housing, financial counselling, Centrelink applications, emergency relief payments, coordination with the Child Support Agency, and assistance in managing health and mental health issues through information, support, and referrals.

Since its inception, the DVLS has achieved remarkable outcomes for women in North Queensland. Over the past year, it has continued to assist the most vulnerable and high-risk women within our community.



Referrals to the DVLS come from a wide range of sources across the NQWLS service region, including women's services and various community organizations. With increased government funding, the DVLS is actively evolving and expanding its reach, aiming to enhance accessibility for the women of North Queensland



## Domestic Violence Duty Lawyer Service

In the Townsville and Cairns Magistrates Courts, NQWLS lawyers have delivered nearly 1900 advice and representation services to women engaged in domestic violence proceedings through the domestic violence duty lawyer service.

The significance of this service cannot be emphasised enough, as feedback consistently highlights its invaluable nature, with women expressing that they could not have navigated the process without the assistance of the duty lawyers.

While attending court is inherently stressful, for many of these women, facing the perpetrator of the violence against them is triggering and overwhelming. A noteworthy aspect is the recurring engagement of many women with our duty lawyers as their legal matters progress through the court. NQWLS employs a domestic violence and trauma-informed model, ensuring a safe and comprehensive service with established systems to enhance women's comfort, support, and the achievement of safer outcomes. This approach minimises the need for women to repeatedly recount their stories every time they attend court.

## Family Advocacy and Support Services (FASS)

NQWLS once again provided the Family Advocacy and Support Service (FASS) to 33 women appearing in the Federal Circuit and Family Court of Australia in both Cairns and Townsville. Family law inherently involves complexity and emotional intensity, making it challenging for selfrepresented parties to navigate. This challenge becomes even more daunting when domestic and family violence is a factor, often leading to unsafe and unjust outcomes for the victim and her children.

Through the FASS, NQWLS lawyers play a crucial role in drafting court documents, conducting negotiations with other parties, providing advice, and representing women in court. Beyond the FASS, additional support is often extended to women by NQWLS as they continue their journey through the legal proceedings.

The testimonials from women who have received assistance through the FASS speak volumes about the service's efficacy and its positive impact on their circumstances.

### **Migration Legal Service**

NQWLS has successfully continued the ongoing support to women and children through our Migration Legal Service (MLS), assisting 72 women throughout the 2022-2023 period. Our migration lawyer offers remote services through conference calls with interpreters. For those able to visit our offices, our lawyers and support workers provide face-to-face assistance, with the migration lawyer available through video conference or telephone.

Given the expansive geographical area NQWLS serves, numerous women live a significant distance from our offices, especially in areas where public transport is scarce. Additionally, internet services are often unreliable or unavailable in many regional, rural, and remote communities, making the telephone the most practical means of communication.

#### What distinguishes the NQWLS migration legal service is its unique and invaluable approach—providing comprehensive wraparound services and support.

Beyond addressing migration issues, we extend assistance to women dealing with domestic violence, family law, child protection, or Victim Assist matters. Non-legal support, such as aid with housing, financial assistance, safety planning, and access to counselling, is also a vital component of our services. Collaborating closely with NQWLS specialist domestic violence and family lawyers, as well as client support workers, ensures that women receive full support, addressing both their legal and non-legal needs.

Referrals to the MLS continue to come from diverse sources, including the Red Cross, migration support services, Centacare, Domestic Violence Services, women's refuges, women's centres, community support services, and other community legal centres.

Even if a woman is ineligible for assistance through the pilot program, we strive to provide immediate advice, ensuring awareness of her rights and obligations in migration matters and referring her to another service for assistance.

# Community Legal Education (CLE)

Community Legal Education (CLE) remains a fundamental and integral component of NQWLS's service delivery to our community, underscoring its ongoing significance and importance.



A highlight of the 2022-2023 period was when NQWLS conducted a CLE session on domestic violence at the Multicultural Service in Cairns, specifically tailored for elders from the Nepali community. This initiative, prompted by an observed increase in Nepali children being removed by Child Safety due to domestic violence, aims to enhance understanding and collaboration within the community. The success of this model could potentially pave the way for its expansion to other Culturally and Linguistically Diverse (CALD) communities.

We conducted sessions at the Women's Centre in Cairns, addressing the intricacies of drafting persuasive Domestic Violence Protection Order applications and guiding attendees through the court process. We also delivered a Respectful Relationships session to a group of young women through the Townsville Fire Basketball Team, extending our outreach to the Social Workers at the Townsville Hospital.

During Domestic and Family Violence Awareness month in May we delivered an In Her Shoes event in partnership with the NQ Domestic Violence Resource Service to Townsville City Council staff and Cairns staff presented on local community radio discussing domestic violence prevention and response.



Our expertise was shared with the Queensland Fire & Emergency Services peer support officers, emphasising the importance of being DV-aware when responding to emergency callouts.



With a Forensic Psychiatric Registrar we also co-presented to the Mental Health Team at the Townsville hospital that included consultants, registrars, interns, JCU medical students on placement, social workers, and admin workers.

In collaboration with James Cook University Cairns, we presented to 4th Year & Masters Social Work students on the intersection between family law, child protection, and domestic violence, delving into the ethical dilemmas within these fields.

Through our Ask Nola platform, we have also conducted webinars covering topics such as contravention of family law orders, legal options for grandparents caring for grandchildren, resolving disputes outside of court, new and emerging areas of law (coercive control and sexual consent), failing to comply with family court orders and the unique challenges faced by temporary visa holders experiencing domestic violence. These initiatives reflect our commitment to delivering informative and relevant content to diverse audiences through various channels.



### Law Reform

Law reform allows NQWLS to actively participate in shaping and advancing the legal framework to better protect and promote women and children's safety. By advocating for changes in legislation, policies, and procedures, these services work towards creating a legal environment that reflects and supports the rights and needs of our clients.

NQWLS submitted responses to a number of inquiries, specifically the Commission of Inquiry into the Queensland Police Service's (QPS) responses to domestic and family violence, the Senate Inquiry into missing and murdered First Nations women and children and the Inquiry into support provided to victims of crime. The Principal Solicitor of NQWLS also provided oral testimony at the Commission of Inquiry hearings in Cairns, and the Deputy Principal Solicitor appeared at the public hearings for the victim of crime inquiry in Townsville. The Commission of Inquiry into the QPS responses has since released its report and recommendations titled "A Call for Change," marking a significant contribution to ongoing law reform efforts. While the Senate Inquiry's report is still pending release, NQWLS remains committed

to actively participating in and contributing to these critical processes.

NQWLS also actively participated in the submission process for proposed amendments to the Family Law Act, as announced by the Federal Government. These contributions were made to both the Women's Legal Service Australia (WLSA) and the Queensland Law Society submissions. Notably, the proposed changes encompass elements that WLSA has long advocated for, particularly the removal of the presumption of Equal Shared Parental Responsibility. This alteration is anticipated to yield positive outcomes for our clients.

Further submissions were made by NQWLS to the proposed introduction of the Coercive Control offence by the State Government, amendments to the Queensland Oaths Act as well as to the Queensland Sentencing and Advisory Council's review of sentencing for sexual violence offences and the aggravating factor for domestic and family violence offences.





# Community Partners & Events

2022–2023 was another busy year for NQWLS continuing to work with existing partners and establishing new collaborative relationships.

#### **NQWLS Thanks:**

- Women's Centre FNQ
- The Women's Centre Townsville
- Women's Centre Mackay
- Cairns Regional Domestic Violence Service
- NQ Domestic Violence Resource Service
- Domestic Violence Resource Service Mackay & Region
- Dovetail
- Cairns Collective Impact on Domestic & Family Violence
- Sera's Women's Shelter
- Ruth's Women's Shelter
- Red Rose Foundation
- LoveBites Program, Townsville
- March 4 Justice
- Mareeba Community Support Centre
- Community Support Centre Innisfail
- Mossman Support Services
- Port Douglas Community Service Network
- Prospect Community Services
- Burdekin Community Association
- Hinchinbrook Community Support Centre
- Mt Isa Neighbourhood Centre
- Kuranda Neighbourhood Centre
- Cooktown District Community Centre
- Whitsunday Counselling & Support





- Ravenshoe Community Centre
- Townsville Intercultural Centre
- Family & Child Connect Services
- Centacare FNQ
- Mercy Community Services
- Open Arms
- Queensland Human Rights Commission
   International Women's Day Program
- JCU Townsville Fire
   Youth Engagement Program
- NQ Toyota Cowboys
   Tackle Domestic Violence campaign
- KLP Family Law Annual Golf Day Charity Event
- Catholic Education
- Magistrate Court Registry Teams

   Townsville, Cairns, Mt Isa
- Federal Circuit Court Registry Teams

   Townsville, Cairns
- Red Cross Queensland
- Cairns Community Legal Centre
- Women's Legal Service Queensland
- First Nations Women's Legal Service
- Community Legal Centres Qld
- Clarity Consortium

# **Our People**

12

#### 2022-2023 was another exciting period of growth for NQWLS.

We welcomed Lee-Anne Tisdale, Raijieli Rokocibi, Maggie Robinson, Kathryn Baumeister, Giselle Negri, Julie Mason and Evie Clayton.

We farewelled Kat Tamou, Liz Brown, Kirstyn Campbell, Jade Connor and Aniko Papp.

Thank you to the ongoing commitment from Hayley Grainger, Rachael Ozanne Pike, Ashleigh Lawrence, Kezia Thomas, Tegan Hicks, Rita Telley, Sue Merrotsy, Anne Lewis, Samantha levers, Ashleigh Metcalfe, Kirstyn Campbell, Alex Whitney, Paige Ryan, Onjawli Chakravarty, Nikki

Ball, Christine Mayes, Shandel Jones, Contessa Jones, Penney Ferguson, Glenda Demopoulos. The dedication and support that the staff show towards our clients is admirable and appreciated immensely.

NQWLS provided guidance and support to five (5) legal placements students; Rebecca Smith, Alana Krause, Grace Wright, Roxanne Wende and Annalisse Troncone. It was such a pleasure and a privilege to be part of the journey of these remarkable young women and we look forward to seeing what their future holds.

NQWLS would also like to acknowledge Erin Cunningham from Barry Nilsson Brisbane and Claudia Leslie from Keir, Steele Waldon Townsville for their voluntary work with NQWLS through our remote legal clinic.

A BIG special thanks also to barrister Judy Collins who provides her services pro bono at least 2 days every week to assist women with civil matters, particularly credit and debt and tenancy, she truly is amazing!

We would also like to acknowledge and thank the tireless commitment of volunteers that support NQWLS by sitting on our Management Committee. Their knowledge and experience ensures that NQWLS continues to operate strategically and guides the organisation to fulfil its vision.

President Elected 24-11-2022	Natasha Busby
Vice President Elected 24-11-2022	Renae Stocks
Treasurer Elected 24-11-2022	Jodie Woolcock
Secretary Elected 24-11-2022 & Res	<b>Rebecca Daley</b> igned effective 31-8-2023
Ordinary Member Elected 24-11-22	Alana Cole-Munro
Ordinary Member Elected 24-11-2022	Jewel Diehm
Ordinary Member Elected 24-11-2022	Genevieve Sinclair

NQWLS would like to recognise the hard work and dedication from Natasha Busby and Jodie Woolcock for their tireless efforts, dedication and hard work over the past 10 years.

This year is the final year that Natasha and Jodie will serve on the NQWLS Management Committee. They have provided much needed experience and guidance for the service and we thank them for all that they have given to our service.



# Our Clients Comprehensive Legal Assistance Melissa's Story

Melissa\* was referred to the North Queensland Women's Legal Service (NQWLS) by a social worker from another community legal centre. Melissa, on a temporary visa, faced severe domestic violence from her highly skilled and well-paid husband, who was also on a temporary visa.

Melissa, listed as a dependent on her husband's visa with no independent income, took the courageous step of leaving the abusive relationship with her children, seeking refuge with a women's service. However, her husband tracked her down, violently assaulting her in front of their children, leading to police intervention with a domestic violence protection order and assault charges against him.

As a response to the escalating crisis, the husband removed Melissa from his permanent visa application, leaving her and their four children without legal status. NQWLS's migration lawyer promptly assisted Melissa in applying for a Bridging Visa E (BVE), granting her lawful stay, work rights, and access to Medicare for necessary surgeries resulting from the assault.

The successful grant of the BVE allowed Melissa and her children to reside in Australia legally. Importantly, it provided financial independence and medical support crucial for her recovery. NQWLS's intervention was pivotal in preventing Melissa from falling into unlawful status and ensured her access to essential services.

Simultaneously, NQWLS addressed family law matters, filing an urgent application to the Federal Circuit and Family Court of Australia (FCFCOA) for parenting orders. The objective was to secure the return of the children to her care, supervised visitation with their father due to ongoing violence, and safeguard measures, including the return of passports and placement on the airport watch list.

The FCFCOA granted interim orders in favour of Melissa, ensuring the safety of the children and addressing the immediate risks associated with the father's behaviour. These orders played a crucial role in protecting the family from potential harm, given the pending criminal charges against the father.

With the support provided by NQWLS, Melissa and her children are now living free from violence, with Melissa gainfully employed and undergoing necessary medical procedures. NQWLS also assisted her in applying for a partner visa with her new sponsor. Without this comprehensive legal assistance, Melissa might have faced the grim prospect of returning to her abusive husband, perpetuating a cycle of domestic violence for herself and her children. This case underscores the vital role of legal intervention in empowering survivors and breaking the cycle of abuse.

\*Names changed to protect privacy



13

## Our Clients Multifaceted Support Annie's Story

14

Annie\* is a longstanding client of NQWLS and was facing significant vulnerabilities due to limited English proficiency and a history of domestic violence (DV) and abuse. Annie initially sought assistance from NQWLS after fleeing her abusive husband, Jack\*, with their 2-year-old child.

Annie's journey with NQWLS began when the local DV service referred her after Jack filed for an urgent recovery order to force Annie and their child to return to Brisbane. NQWLS intervened, successfully defending Annie in court, and final parenting orders were established, granting custody to Annie with visitation rights for Jack.

Annie, facing persistent violence from Jack, sought NQWLS's help once again to obtain a protection order against him. In response, Jack retaliated by withholding their child, denying Annie access. NQWLS supported Annie through court proceedings, securing a recovery order that facilitated the return of the child to her care.

Jack, undeterred, filed a court application to alter the existing orders, aiming for custody and limited visitation for Annie. NQWLS once more provided legal assistance, resulting in the dismissal of Jack's application. Through a series of court battles, Annie regained custody of her child, and the protection order offered a crucial layer of safety for both her and her child.

Throughout the challenging legal processes, NQWLS's client support worker stood by Annie, offering continuous assistance. This support extended beyond the courtroom, including finding emergency accommodation when Annie faced homelessness, ensuring she had a safe place to live.

Annie's case exemplifies the multifaceted support provided by NQWLS in navigating complex legal issues related to domestic violence and child custody. The organization's unwavering commitment to assisting vulnerable clients like Annie underscores the crucial role of legal services in empowering individuals to overcome challenging circumstances and rebuild their lives.

\*Names changed to protect privacy



2022-2023 ANNUAL REPORT

# **Our Clients**

## **Testimonials & Thanks**

- Thank you from the bottom of my heart for speaking to me yesterday. I was feeling very helpless with the situation of my ex-husband breaching our parenting order and withholding my children from me. After our discussions yesterday, I feel I have a much better understanding of the situation and the legal requirements. Thank you once again, you are an angel.
  - The lawyers were incredibly helpful in all aspects of my case, assisted me answered all my question and they are a credit to their chosen profession.
     I would advise anyone seeking assistance in the DV court to access their knowledge and assistance.
  - The services I received from staff were excellent. I would strongly recommend this legal service to women who are going through DV and don't know where to start.

I am thankful to the team. I couldn't do it without them, very kind people.

- The lawyer was incredible, so helpful and knowledgeable. I cannot fully a press my gratitude for all the support and advice I received. She stayed in regular contact and explained things clearly. Her support alleviates so much confusion and stress for me.
  - The information I got from the lawyer was very helpful, I understood everything she explained. The information I got was clear. I felt free to talk to the lawyer and she was open, respectful and listened to me. Talking to the lawyer has taken a lot of pressure off me and empowered me to finish this legal battle.
  - **6** Thank you so much for your help and support during this application **a** process. I will always be grateful for your kindness, generosity and skill putting this all together.

The lawyer was very helpful. Without her help, I would have been very stressed and lost. So very thankful for this amazing service.

The lawyer I spoke to yesterday was very knowledgeable and this makes me comfortable. I've had ongoing issues with DVO applications and divorce.
The team have empowered me to keep going knowing I have support.

# Our Clients

16

## **Testimonials & Thanks**

The lawyer was wonderful to speak to. She made it clear that she was here to help me. She made me feel heard and helped me understand where I am in the legal system. She went above and beyond legal – she helped and advised me with my DV situation in getting the care I need.
I felt very supported and understood.

Knowing it's my first time I was nervous but when staff start talking to me, I was calm. I can't thank them enough for the assistance given to me it was a nice feeling to hear a positive result.

I am thankful and grateful of the service I received it gives me

Thank you for your support and service today, and for sending information through. While I have a good understanding of DV and the related impacts, I have never been through this process personally. You and the WLS team really helped to navigate through the legalities and anxiety of it all.

**66** The service I received has been amazing, the lawyer is worth her **33** weight in gold. The service I have received from all other staff members have all been very welcoming and understanding.

I was very impressed with the solicitor's fine legal mind and also by her emotional intelligence (a rare combination). I received wonderful advice and support.

NQWLS has gone above and beyond I am very grateful!

I would personally like to thank the lawyer for representing me in court. Her knowledge and professionalism is outstanding. Also thank you for helping write and prepare the affidavit. Both girls were amazing, and I could not have done this on my own. Thank you.

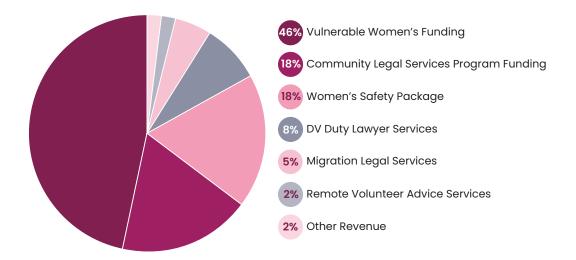
Professional advice and very helpful.
Grateful for their assistance today.

I feel very supported by all the ladies I have had interactions with at the centre.

# **Financial Snapshot**

#### **Annual Performance**

#### Total Revenue for the Year Ended 30 June 2023 is \$3,305,689



#### Total Expenditure for the Year Ended 30 June 2023 is \$2,128,837



### **Annual Position**

#### At 30 June 2023 our Total Members Fund Balance is \$2,259,085







### **Key Takeaways**

- Our sustainability reserve is \$534,720
- Increased government funding has allowed for service expansion & new services.
- Our current ratio is strong (1.4:1), meaning we have sufficent cash to meet our liabilities.

# **Our Gratitude**

North Queensland Women's Legal Service is grateful for the funding provided by the Federal Government and the Queensland State Government, and sincerely thanks all community and corporate partners and supporters.

### **NQWLS Thanks:**

18

**Department Of Justice & Attorney General Queensland** 

**Commonwealth Attorney General's Department** 

Legal Aid Queensland

**Department Of Social Services** 

Management Committee Members & Staff

**Community Legal Centres Queensland** 

**Community Legal Centres Australia** 

**Cairns Regional Legal Assistance Forum** & North Queensland Legal Assistance Forum

**Family Law Pathways Network** 

Women's Legal Service Australia Network

Far North Queensland Law Association

#### **Women Lawyers Association Of Oueensland**

**Townsville District Law Association** 

JCU College Of Business, Law And Governance

JCU College Of Arts, Society And Education

**CQU School Of Business And Law** 

**Colin Biggers & Paisley Foundation** 

**Queensland Law Society** 

**Community, Corporate And Private Supporters** 

**Tracey Mayhew And Staff from Crowe as** part of Findex Townsville

**Dell And Melissa From XBG Consultants** 

**Miller Harris Lawyers Holding Redlich** 



